

## Privacy Policy

WAKA is operated by WAKA Trip (HK) Limited. WAKA may collect and use your information when you are using WAKA services. This Privacy Policy is designed to keep you informed of what information WAKA may collect, why such information is collected and how to protect the safety of such information. Please read this Policy carefully before you start to all WAKA products and services. Once you choose to use WAKA products and services, it means that you confirm and accept all the contents hereof.

### 1. What Information WAKA May Collect

#### 1.1 Personal information

Relevant personal information provided to WAKA upon your consent and confirmation when you register an account or use WAKA products and services, such as name, gender, age, date of birth, ID number, email address, phone number, mailing address, occupation and educational background.

#### 1.2 Device and location information

1.2.1 WAKA collects device information, such as your hardware model, operating system version, software version, etc. Such information may assist WAKA in optimizing the user experience in use of the products and services.

1.2.2 When you access or use WAKA products or services, WAKA will automatically receive, store and process different types of information about your location, including general information (such as IP address and postal code) and more specific information. If you access WAKA through your mobile device, but it is against your will that your device provides WAKA with the location tracking information, you can disable GPS or any other location tracking function in your device as long as it is permitted by your device.

#### 1.3 Cookies and other tracking technologies

WAKA will use cookies and other similar technologies on its platform, and may also allow the partners of WAKA to use their cookies and other tracking technologies on the platform. In view of this, "you will provide WAKA and the partners of WAKA with certain information when you access or use WAKA" means "the system may automatically collect certain information and store them in the server log when you use WAKA products and services." Such information may include:

1.3.1 Details on use of WAKA products and services.

1.3.2 Device or software information, such as configuration information provided by your mobile device, web browser or other programs used for access of WAKA products or services, version used by the mobile device and device identification number.

1.3.3 Device event information, such as breakdown, system activity and other information.

1.3.4 Information about the mobile application (APP) and relevant software you previously used, and your previous usage of such APP and software.

1.3.5 Other information collected upon your consent.

#### **1.4 Information collected by third parties**

Third parties, such as suppliers, advertisers and partners, may use cookie files and other technologies to collect information about your online activities. We have no access or control over cookies and other functions used by third parties. In addition, this Privacy Policy does not contain the privacy measures of such third parties.

### **2. Why WAKA Collects Information**

WAKA may use the collected information:

2.1 To provide you with services.

2.2 For identity authentication, customer service, safety protection, archiving, backup and other purposes during WAKA's provision of the products and services to ensure the safety of the products and services provided by WAKA to you.

2.3 To help WAKA design new products and services, improve existing products and services of WAKA and improve user experience.

2.4 To acquaint you with other products and services which WAKA or other third parties are able to provide and you might be interested in.

2.5 To provide you with the information more relevant to you.

2.6 To let you participate in surveys about WAKA products and services.

2.7 For other purposes with your consent.

### **3. Information Safety Protection of WAKA**

3.1 WAKA will only retain your personal information within the period necessary for the purpose of this Policy and the time limit required by the laws and regulations.

3.2 WAKA will strictly manage and protect the collected information, and WAKA will use corresponding technologies to prevent your personal data from loss, theft or alteration.

3.3 WAKA will use safety technologies and programs to prevent the information from loss, improper use, unauthorized access or disclosure. For example, in certain services, WAKA will use the encryption technology to protect the personal information provided by you. However, please understand that due to the limitations in technologies and that various malicious means may exist, it is impossible to ensure absolute safety of the information at all times on the Internet, even though we will do everything we can to improve the safety measures. Please be aware that the systems and communication networks you use to access WAKA products and services may be problematic due to factors beyond WAKA's control.

#### **4. User's Use of Personal Information and Safety Protection**

4.1 WAKA will take as many appropriate technological measures as possible to ensure that you can view, supplement, correct or delete your own personal data, or request WAKA to supplement, correct or delete the same; WAKA will proceed with the handling by the process upon receipt of your request.

4.2 Please give careful consideration to the information and contents uploaded, published and communicated through relevant products and services of WAKA.

4.3 The contents and information provided, uploaded or published by you when you use WAKA products and services may cause leakage of your sensitive personal information. You need to carefully consider whether you will disclose relevant sensitive personal information during the use of WAKA products and services.

4.4 When you voluntarily disclose your personal information, WAKA will not be responsible for leakage of your personal information resulting from possible collection and use of information by others.

#### **5. Disclaimer**

In the following cases, WAKA may disclose your information, and will bear no responsibility for such disclosure.

5.1 You allow or authorize WAKA to do so;

5.2 Leakage of any personal data caused by your communication of the user password to others, sharing of the registration account with others or improper storage.

5.3 Leakage, loss, theft or alteration of personal data caused by force majeure that influences the normal operation of the network, such as hacker attack, computer virus invasion or outbreak, or temporary closure caused by government control.

5.4 Leakage of personal information for other websites to which WAKA provides links and any legal disputes and consequences caused thereby.

5.5 Requirements in the laws, regulations and legal procedures or mandatory requirements of the government authorities;

5.6 Disclosure made for protection of the legal rights and interests of you, WAKA and other users or the public security and interests in emergencies;

5.7 Leakage of personal information for other reasons non-attributable to WAKA and any legal disputes and consequences caused thereby.

#### **6. Scope of Application**

6.1 This Policy applies to all WAKA products and services. The specific privacy measures for certain specific products and services will be specifically detailed in the use agreements concerning relevant products and services or individual privacy agreements. The privacy clauses

for such specific products and services will form a part of this Policy. In case of any inconsistency between the privacy clauses concerning relevant specific products and services and this Policy, the former shall prevail.

6.2 This Policy only applies to the information collected by WAKA, and do not apply to the products and services provided by any third parties or the rules on use of the information of the third parties. For example, this Policy does not apply to the information collected with respect to the products and services of third parties (including any websites of third parties) accepted through WAKA products and services. WAKA will not be responsible for any third parties' use of the information provided by you.

## **7. Change to This Policy**

"WAKA" has the right to formulate, change or modify this Agreement from time to time. Once the clauses and contents are changed, "WAKA" will publish the same in relevant page without separate notice to you. The changed service agreements or rules will take effect immediately upon publishing. If you do not agree to relevant change, please stop using the services of "WAKA" immediately. If you continue to use the services of "WAKA", you accept the modified agreements. In case of relevant dispute, the latest service rules shall prevail.